The private email support provided directly by our Windows95 development team is the highest level of support available, and we will continue to focus our support for your Windows client development this way.

| From: Dave Miller <Dave_Miller@Novell.COM>
| To: Paul Stanton
| Cc: <Dave_Miller@Novell.COM>
| Subject: Compuserve Access
| Date: Wednesday, January 25, 1995 6:42AM
|
| Paul,
| I am getting a lot of pressure from Hom B. at Novell to gain
| access to Microsoft's Compuserve forum for Win95. He has been in
| touch with Andy Thomas at Microsoft and told me the following:
| "Andy Thomas at Microsoft has to hear it directly from Paul
| Stanton before he can give me access to the forum."
| We appreciate access to NOVDEV but as Hom says, Being able to read
| other people's messages and subsequent Microsoft responses on
| Compuserve is very helpful in the development of his products. Can
| we do this for this particular case? I understand your sensitivity
| to allowing everyone access.
| - Dave -
| Let's try and set up a call this week. I would like to help
| Microsoft simplify their process for getting Novell releases of
| Win95. We can cut our list down in size for you.
|
|
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EXHIBIT
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Miller

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